

Using AssistanceCheck.com Owners

AssistanceCheck.com is the secure website that enables Housing Authority of Racine County (HARC) landlords and property managers to contact HARC with requests, get information, and perform common tasks, such as reviewing payments and inspection information.

Create an account and get started

To set up an AssistanceCheck.com account, you will need your Tax ID number, and the Personal Identification Number (PIN) you received from HARC.

Log in to [AssistanceCheck.com](https://www.assistancecheck.com) and follow these instructions.

Step 1: Select Create a Property Owner account and then Begin.

AssistanceCheck
Online Case Management

HAPPY Software, Inc.

Username
[input field]

Password
[input field]

Remember Me

SIGN IN

Forgot your username or password?
[click here »](#)

Welcome to the AssistanceCheck client service area.
This site is designed to allow you to work with us on-line for your convenience. Commonly requested tasks can be accomplished and information can be obtained by using this secure site. Users must log in to make requests or view personal information.

Applicants

- Search Rental Listings
- Edit Contact Information
- View Status on Waiting List
- View and Print Documents

Tenants

- Update Family Income
- Update Family Status
- Request a Work Order
- Search Rental Listings

Property Owners

- List a Rental
- Review Payments
- Reschedule an Inspection
- Review Inspection Information

Create an applicant account »

Create a tenant account »

Create a property owner account »

Account Services - Create a Property Owner Account

You have chosen to create your AssistanceCheck user account as a property owner. You will need to provide the following during the registration process:

- Your Tax Number. This information will only be used to verify your identity.
- Your Personal Identification Number (PIN) that was provided by your housing agency.

To create an account, click the *Begin* button and follow the on-screen instructions.

Begin

Step 2: Enter the following information:

Tax ID Number (no dashes)

PIN (provided by HARC via mail)

Create a Property Owner Account - Verify Your Identity

Use the fields below to help us verify your identity. We will compare the information entered below to the information you've already given to your Housing Authority. You should have already received your PIN from your Housing Authority.

Note: Fields marked with a "*" are required fields.

Tax ID Number *

PIN *

[Continue](#)

Step 3: Create a Username and Password as indicated, and provide email address.

Your Username must contain at least 3 characters and may not contain spaces or symbols other than hyphen (-) and underscore (_). Your Password must contain at least 5 characters. Provide your Email Address and confirm. We will email instructions on how to activate your user account before you are allowed to log in.

Step 4: Answer security questions – in case we ever need to reset your account.

Step 5: Review your information.

Step 6: Check your email for a link from AssistanceCheck to complete the process. Once you click on that, you are finished!