

Housing Choice Voucher Program Complaint Procedure

As program participants on the Section 8 Housing Choice Voucher Program each household has the right to take full advantage of the program and to have the expectation of fair treatment. The Housing Authority of Racine County Administrative Plan outlines the appeal process for program participants and applicants if assistance is terminated or denied. Complaints and concerns regarding staff and/or commissioners of the Housing Authority of Racine County are to be submitted, in writing, and directed as follows:

Staff

Complaints and grievances regarding staff of the Housing Authority of Racine County, other than the Executive Director, should be submitted to the Executive Director, 837 Main Street, Racine, Wisconsin 53403.

Executive Director

Complaints and grievances regarding the Executive Director should be submitted in writing and addressed to the Chairperson of the Board of Commissioners of the Housing Authority of Racine County, 837 Main Street, Racine, Wisconsin 53403, for presentation to the Commission.

Commissioners

Complaints and grievances regarding Commissioners should be submitted to Chairperson of the Board of Commissioners of the Housing Authority of Racine County 837 Main Street, Racine, Wisconsin 53403 for presentation to the Commission and to the attention of the appointing official, the County Executive at the Racine County Courthouse, 10th Floor, 730 Wisconsin Avenue, Racine, Wisconsin 53403.

Department of Housing and Urban Development
Milwaukee Field Office
414-297-3214

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